



Standard of Practice: Collaboration and Professional Relationships

Date: January 1, 2024

Amended:

Client outcome

The client understands that the Registered Massage Therapist (RMT) will work with others as required to provide the best care to meet the needs of the client.

Registered Massage Therapist outcome

The Registered Massage Therapist (RMT) practices in collaboration with clients, other health-care professionals, and others involved in the client's care to provide safe, effective, and ethical care.

Requirements

The RMT must:

1. Take reasonable steps to understand what other care the client is receiving and ensure the massage therapy treatment plan complements the care provided by others within the client's circle of care.
2. Document significant collaboration and professional relationships in a client's health record relevant to the proposed treatment plan, including:
 - Reports received for examinations, tests, consultations, or treatments; and
 - The details of every referral made.

3. Consult with the client regarding what other health-care professionals are in their circle of care and seek written consent to share treatment information if applicable.
4. Work to resolve any problems or conflicts that may arise between the RMT and those involved in the client's care that could interfere with the delivery of safe, effective, and ethical care. Document these concerns and the steps taken to resolve them.
5. Refer the client to another RMT, health-care professional, or person whose expertise can best address the client's needs (when appropriate and with the client's consent).
6. Protect the client's privacy and confidentiality in accordance with the Standard of Practice: Privacy and Confidentiality.

Relevant documents

- Personal Information Protection Policy
- Standard of Practice: Privacy and Confidentiality