



## **Standard of Practice: Conflict of Interest**

**Date:** January 1, 2024

**Amended:**

### **Client outcome**

The client receives services that are solely in their best interest and not compromised by any potential, real, or perceived personal or financial interest.

### **Registered Massage Therapist outcome**

The Registered Massage Therapist (RMT) avoids any potential, real, or perceived personal or financial conflict of interest. If the conflict of interest cannot be avoided, it must be managed and disclosed to the client.

### **Requirements**

RMTs must avoid practicing while in a conflict of interest, including but not limited to:

- Providing or receiving a monetary or other benefit for referring a client to or from any other business, such as referral fees. Small tokens of appreciation where the intention is to express thanks are acceptable.
- Recommending a product or service in which the RMT has a personal or financial interest without first disclosing the nature of the interest and advising the client that they may obtain a suitable alternative product or service elsewhere. This discussion should be documented in the client's health record.

- Sharing revenue, fees, or income with someone associated with their practice who is not a health professional in Nova Scotia, unless the RMT has a written agreement in place that ensures the RMT is still held responsible for the professional aspects of their practice, including record keeping and billing.
- Renting premises to or from any person or business where the rent is determined, in whole or in part, by the volume of client referrals to or from the landlord.

### **Relevant documents**

- Code of Ethics